

Precision Rated Optics

Work with a PRO!



Precision Rated Optics Warranty

Precision Rated Optics warrants that all PRO products will be free of defects in workmanship, design, and materials, and that all PRO products will strictly conform to specifications sufficient for the purpose intended. The terms of the limited warranty are for the period of three (3) years from date of purchase. The warranty shall be rendered invalid if a product is re-sold by Buyer.

Under the warranty PRO will repair returned products or provide a replacement product if upon inspection, and in the sole opinion of PRO, it is determined that the product is defective in workmanship, design, or material. The warranty excludes failure resulting from: Improper use or installation, normal wear and tear, unauthorized repair, accident, abuse, neglect, fire, water, lightning or other acts of nature, alteration or modification of the product by anyone other than PRO, accidental destruction, incoming power problems, use other than described per the user manual, and factors beyond the control of PRO. All consumables are excluded from the basic warranty.

The warranty is in lieu of all other warranties implied, expressed, or statutory, including, but not limited to implied or expressed warranties of merchantability and fitness of use. In no event shall PRO be liable for special, incidental, or any consequential damages of any kind. PRO will not be liable to Buyer, or to any third parties, for any costs relating to installation or removal, or for any other special, consequential, or indirect damages, including without limitation the loss of production or profit, arising from any cause whatsoever, even if PRO has been advised of the possibility of such damages.

Only PRO trained personnel may open the case of an instrument as permanent damage to the product may result. The PRO warranty immediately becomes null and void if any unauthorized party opens an instrument case, removes the warranty sticker from across the seam of the case, alters the product serial number, alters hardware or software, or if the products are not used as per manufacturer's instructions, operators manual, or applicable security standards.

If a defect is suspected Buyer MUST call and obtain a Return Merchandize Authorization. Upon issuance of a Return Merchandize Authorization, the follow procedures must be followed. The unit must be packed in its original shipping material. The unit must have a detailed report of the defect and of the conditions under which the defect was observed. The Return Merchandize Authorization, number must be on the outside of the box, and the unit must be sent prepaid, to the address provided. Shipping to and from PRO are the Buyer's responsibility, and the Buyer bears any risk of loss and damage during shipping. All freight, handling, customs, insurance, and other related expenses shall be borne by the Buyer.

Repairs of all product repairs not covered by warranty will be priced upon receipt and evaluation of the product at the PRO, USA Service Center. Services provided to Buyer outside any warranty period are at Buyer's expense and Buyer shall assume all shipping charges to and from USA Service Center.

PRO shall not be liable for delay or non-delivery of its obligations under these Service Terms and Conditions when such non-delivery or delay is attributable to Acts of God, compliance in good faith with any applicable legislation or governmental regulation, or any other cause beyond control of PRO.

All transactions with PRO shall be interpreted and governed in accordance with the laws applicable to the United States of America.

For Tech Support Please Call 732 256 1081

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